

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Patent Application of: Guy J. Rackham

Group Art Unit: 3623 : IBM Corporation
Examiner: Nadja N Chong Cruz : Intellectual Property Law
Serial No.: 10/796,367 : Department SHCB/040-3
Filed: 03/09/2004 : 1701 North Street
Confirmation No. 2245 : Endicott, NY 13760
Title: SERVICES COMPONENT :
BUSINESS OPERATION
METHOD

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Dear Sir:

In response to the Office Action dated 08/19/2008,
Applicant offers the following amendments and remarks.